PHILOSOPHY

The philosophy of Mount St. Mary Hospital emanates from the Hospital's healing mission and is inspired by the values of the Sisters of Saint Ann. We embrace a person-centred philosophy in the care, services and operations we deliver.

WE BELIEVE THAT:

- *Our core values of Compassion and Caring, Respect and Dignity, Fairness and Justice, Competence and Excellence, and Responsibility and Accountability, best reflect the healing ministry of Jesus and all who are involved with Mount St. Mary shall be guided in their actions by these core values.*

- *First consideration is given to the needs of the residents.*

- *Holistic, quality care for each resident is best provided through an interdisciplinary team that supports the centrality of the resident.*

- *Our primary purposes are to relieve suffering, support a sense of hope and to create a supportive environment where residents can attain their maximum potential or a peaceful death.*

- *Palliative care which provides compassionate care directed toward improving the quality of life for the dying is integral to our Mission.*

- *Special emphasis on spiritual care services for residents of all faiths is a primary need.*

- *All residents are entitled to undisturbed time and a place where they may have privacy when their desire for privacy is consistent with their care program, and when it does not endanger their safety. Privacy includes the security of personal possessions.*

- *Family, friends and the wider community provide an essential contribution to the well-being of the residents.*

- *Each employee and volunteer makes an important contribution to the quality of life for our residents.*

- *Employees who are involved in decision-making about their work and working environment are more creative and accountable in providing quality care and solving problems on behalf of residents, co-workers, and visitors.*

- *In order to serve our community we must be fiscally responsible, committed to environmental sensitivity, and work in collaboration with other components of the health system.*

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